

Bandshell FAQ

GENERAL VENUE QUESTIONS

Who owns the Daytona Beach Bandshell?

The Daytona Beach Bandshell is owned and operated by The City of Daytona Beach.

How many people can the Daytona Beach Bandshell hold?

The Bandshell can host up to 5,000 people for concerts and public or private events.

Due to COVID-19, our capacity is currently limited for the foreseeable future.

Where is the Bandshell located?

The historic amphitheater is located inside the Ritchey Plaza on the Northern end of the Boardwalk amusements area and overlooks the Atlantic Ocean.

When did the Daytona Beach Bandshell open?

The Daytona Beach Bandshell opened in 1937.

BOX OFFICE/TICKETING QUESTIONS

What are the box office hours?

Due to COVID-19, the box office is currently only open at 12 pm on event days. For questions and inquiries, you can contact the box office via email: PeabodyBoxOffice@CODB.us or call 386-671-3472 and leave a message and a member of our staff will get back to you within 1 business day.

Can I get a refund if I can't make it?

The official policy at the Daytona Beach Bandshell is no refunds or exchanges.

Can I get a refund if it rains?

Refunds are not typically issued if rain is predicted or happens on the day of the concert because most concerts held at the Bandshell go on, rain or shine. If weather conditions worsen beforehand into a tropical storm or hurricane, the concert would be canceled, and refunds would be issued.

What ticketing service does the Daytona Beach Bandshell use?

The venue uses Ticketmaster as the exclusive ticketing service.

Are there additional service and handling fees on top of the price of my tickets?

There is an additional service and processing fee for tickets purchased through Ticketmaster. These fees vary depending on the show. There are no additional fees when purchasing your tickets directly from the box office.

How do I buy tickets?

You can purchase tickets to concerts at the Bandshell on www.daytonabandshell.com and you will be redirected to the Ticketmaster event page or you may purchase tickets in person at the box office in person starting at 12 pm on the day of the event.

Can I buy tickets over the phone?

Tickets are only available for purchase online from daytonabandshell.com or ticketmaster.com. You can also purchase tickets to upcoming Bandshell concerts on site at the Bandshell box office on the day of the event at 12 pm.

What forms of payment are accepted?

Cash, Mastercard, VISA, Discover, and American Express.

Can I reserve tickets in advance without payment?

Tickets cannot be reserved or purchased in advance without payment.

Is the Daytona Beach Bandshell Wheelchair Accessible?

Handicap accessible entrances are located in front of the Oceanwalk Shoppes at the drop off area or on the Northeast end of the Boardwalk. From the Parking garage, an elevator can be taken to level 2 of the garage and cross the sky walk, above a1a and take an additional elevator to the main floor of the Oceanwalk Shoppes.

Are there restrooms on site?

Portalettes are available to ticket holders on the Boardwalk just outside of the Bandshell's North entrance. There are also restrooms located in the Oceanwalk Shoppes.

Are there wheelchair accessible bathrooms?

There are handicap accessible portalettes available on site or on the second floor of the OceanWalk Shoppes.

Are there any obstructed seats at the Daytona Beach Bandshell?

There are no visual obstructions at the Bandshell.

Is there an opening act?

Some shows will have an opening act, but not all performances. This information is announced when the venue is notified.

Where do I park?

Parking is available across the street from the Ocean Walk Shoppes in the Ocean Walk parking garage and surface lots close by. From the garage, you can take the second floor sky walk, above A1A, across to enter the Bandshell through the Ocean Walk Shoppes & Movies plaza.

Disabled parking places are located in all surrounding parking lots on a first come-first serve basis or, if available, patrons may use the drop off at the main entrance of the Ocean Walk Shoppes for easy access.

How much is parking?

Prices to park in the Ocean Walk Parking Garage are set on a day by day basis. For rates, call 386-255-2131.

Do you have a bar?

Yes, the Bandshell offers a full bar and concessions including beer, liquor, wine, water and sodas.

Do you serve food?

Our concessions at the Bandshell serves snack items including chips and candy. On select events, a food vendor may be present. This information will be posted on the main event page if available.

Ocean Walk Shoppes offers several dining options that are available prior to the event. You can see the full list of restaurants on www.oceanwalkshoppes.com.

Can I smoke at the Bandshell?

Smoking is not permitted at the Bandshell. Please refer to our full list Venue Policies here: <https://www.daytonabandshell.com/theatre-etiquette/index>

What is the weapons policy at the Daytona Beach Bandshell?

Weapons of any kind are not permitted at the Bandshell—including firearms, knives, sharp-edged objects, mace and pepper spray.

May I record or photograph the performance?

Unless otherwise specified by the event organizer, please refrain from using video/audio recorders, cell phones, tablets, and cameras during the duration of the show.

How do I rent the Daytona Beach Bandshell?

The Bandshell is available for rent for performances, private events, and other various occasions. For more information about events or reserving the Bandshell, call the Oceanfront Bandshell Booking Specialist, Terri Montgomery at 386-671-8253 or email MontgomeryTerri@CODB.US.